



## Hobsonville Point Residents Society Inc.

### **SURVEY RESULTS for the draft of the Long-Term Plan for the Point**

Many thanks to the 200-odd residents who took time to either attend our face-to-face community meeting on July 22 or to go online to read, react and respond to the plan by doing the online survey that closed off on Aug 10.

Your input is a huge help to the committee as it looks to provide better outcomes and services for residents.

The online survey produced 24 pages of results and comment from 102 people. This report also includes comments gleaned from the Gathering 2.0 community meeting. In the interests of brevity, and because many popular views were expressed repeatedly, this document is an edited version.

### **HERE'S WHAT YOU SAID**

Q1

**WE ASKED IF YOU AGREE** with key drivers that have informed the plan: a) That we, as a community, need a long term view b) That we are a rapidly growing community c) That we need to "paddle our own wake", that is, guide our own future d) That ongoing water-edge development will make us a visitor destination for Auckland e) That, as a community, we need a shared future vision f) That we will be a place to live, play and work.

**98% agreed.**

**GENERAL COMMENT re key drivers mentioned above included:**

- Not so many drivers needed – always better to have a shorter list.
- Assess progress against the plan, learn what works and make corrections as required.
- Note that In Australia families living in apartments or houses without a garden has increased by 56% between 2011 to 2016<sup>1</sup>, Hobsonville Point needs to be a leader of this trend in Auckland, offering plenty of outdoor opportunities and

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<sup>1</sup> In Auckland, the proportion of attached housing units (apartments and terrace housing) was 54% of all new dwelling consents approved by the Auckland Council in the first half of 2018, compared to 37% two years ago. Auckland with a population of over 1.6m is following the trends of an increasing number of people living at higher densities, and this underscores the importance of public amenities and spaces.

activities with family appeal. Put focus on knowing your neighbours and community.

- Access to water is a key unique feature. Do not lose the boat/sailing club or rowing club.
- Green spaces are essential, given our intensive living. Cherish Bomb Point, plant more trees, provide summer shade. Offer block composting bins and bins for garden waste to encourage upkeep of gardens.
- Add to the theory with concrete ideas e.g. a tennis court, swimming pool or a youth hall etc.

#### **Natural Environment/Sustainability**

- Be a community that leads in **conservation**, look after the wildlife and set up a predator-free program.
- Protect our local natural environment, open spaces, bird and sea life.

#### **Traffic**

- Pay attention to traffic safety. On some intersections it is hard to exit onto Hobsonville Point Road due to height of planting in the centre median.
- Clarify HPRS rule 3.1 as to parking, especially in laneways. All should abide by the rules, but just a minor change would make it acceptable to park in a laneway provided it in no way caused an obstruction or inconvenience to other users.
- Roads will become more overloaded, and safety more of an issue, as the local population grows.
- Reduce speed limits and install more speed bumps and methods to slow down traffic.

#### **Community Issues**

- Look to ensure resident safety above the need to make Hobsonville a destination for visitors.
- Make this a welcoming supportive place for people at all stages - single couples, families, teens, elders.

#### **Q2**

**WE ASKED IF YOU AGREE** with the Society's mission and purpose as prescribed in our constitution. That is that HPRS: a) ensures that we have a strong community with good communications, b) enables engagement and respect between Members and c) enables opportunities for participation in community events. The Society is also required to be mindful of sustainability, and encourage owners to maintain properties in a high standard of repair. These purposes are reflected in the HPRS Rules as published on our site at [www.hprs.co.nz](http://www.hprs.co.nz)

**96% agreed.**

**COMMENTS INCLUDED:**

- The intentions are noble but the council does not care and HLC is more distant than I would like them to be. HPRS and HLC have mutually vested interests and that needs to be reflected more strongly in the relationship.
- HPRS needs to be more involved in the maintenance of the amenities/gardens and enforce the rules.
- Mission should also state that HPRS will ensure the availability and growth of public facilities as the area develops.
- Mission should also be to make HP a visitor destination. We should be the drivers of this, not be people this just happens to. We need to set the direction of what it means to be a visitor destination - and a sustainable one.
- Remove sustainability from the document. Rather refer to natural habitat enhancement, lower waste, clean water run off etc. “Sustainable” is too jargonistic and has lost its meaning.

### Q3

**WE ASKED IF YOU AGREE** with the vision encapsulated in this phrase: *Hobsonville Point: belong to a better future*. This expresses a desire for the Point to be sustained and advanced as a community with shared values, and which strongly identifies with the place - enjoying our quality housing and streets, landscaping, parks, public spaces and amenities, and having access to an outstanding coastal setting and ecology on the Waitematā. We aspire to be an exemplar of a sustainable way of living. The aim is for a vibrant community supporting diverse housing, new employment opportunities and services that enrich lives – such as cafes, restaurants, child care facilities and community spaces ideal for sporting, social and cultural events, performances, classes and get-togethers.

**98% agreed.**

Some respondents sought more specifics about mission and purpose (“candy floss aims”, said one person) and their points are covered below under objectives and how-to ideas.

### Q4

**WE ASKED YOU TO RANK, IN ORDER OF IMPORTANCE, 10 OBJECTIVES IDENTIFIED IN THE PLAN.**

**Here’s how you rated them. Safety comes first at number one, scoring 34% approval**, closely followed by the need for a strong sense of community at 29.17%, and so on down the list...

Objective	Ranked 1
Having a community that feels safe	34.04%
Building a strong sense of community	29.17%
Maintaining common areas and facilities for the use, benefit and enjoyment of everyone	8.42%

Practicing Kaitiakitanga (guardianship) over the unique natural areas, ecologies, histories and heritage	8.42%
Ensuring the Hobsonville Point properties are well maintained and remain aligned with relevant design guidelines and HPRS rules	7.45%
Being an advocate and voice for the community	6.19%
Communicating effectively	2.13%
Ensuring that the committee has sufficient resources to carry out good governance on behalf of the members	2.02%
Promoting community events and facilities	1.06%
Supporting a thriving business community in Hobsonville Point	1.05%
	<b>99.95%</b>

## Q5

**WE ASKED IF THERE ARE OTHER OBJECTIVES YOU WOULD LIKE THE COMMITTEE TO FOCUS ON.**

**Your answers included the following points:**

### General Comment

- Get clarity and absolute commitment on Bomb Point Reserve remaining as a reserve.
- Enhance community access to our outstanding coastal setting and ecology on the Waitematā. Aim for a connected community with brilliant transport links for residents and visitors alike.
- Improve sharing of the budget/cash flow for the community each year. We have a lot of money in the bank and it would be good to see it being put to good use
- Future plan the society's budget, and consider increasing or decreasing the annual levy for each household as and when necessary.

### Quality Shared Amenities

- Be truly inclusive and cater for ALL residents by offering quiet and gentle pursuits as well as the loud, brash events that are the norm. e.g. painting or pottery or board games for kids.
- Playground facilities for older kids. We need more areas for teens to express themselves, e.g. a skate park or scooter track, with more challenging facilities.
- Devise events that will inspire kids and support young people? Make more use the Rifle Range and the park opposite the Brickworks.

### Public Safety

- Build in better/Increased security.
- Rate of crime/burglaries in the community unacceptable. Do more to prevent further crime. We pay a mandatory fee to be in the Residents Society yet houses and cars are broken into daily.
- Please help us to maintain the safety of the community.
- Ensure contractors keep to rules around building sites and speed limits etc.
- There needs to be careful management of building works and tradespeople during this build phase.

### **Traffic**

- Set safe speed limits (for both residents and contractors) and responsible car-parking
- Attend to road safety. Cars/trucks travel at excessive speeds with very little to slow them down. Please put more time and money into making the roads safer for pets, children and workers.
- There's already a parking shortage for residents. And that's before all current and new development is completed.
- More speed humps in streets. Security.
- Resident parking issues. Not a problem while HP is still being built and developed but there are many instances of laneway and public parking usage not in keeping with stated values

### **Advocacy**

- Build and maintain a strong relationship with Auckland Council. "Champion" and lobby council to ensure that if Hobsonville Point is to be a 'destination suburb', council must assist with maintenance, growth and sustainability.
- Strongly lobby and represent community interests with regard to AK Council, Auckland Transport and and HLC.

### **Public Transport**

- We need more ferries!
- Ferry service is not adequate to meet commuter demand. It is a struggle to attract commuters with such a weak ferry link.
- Better ferry service needed at more school-friendly times. Not surprising there are so many poorly parked cars - parents have no option but to drive to work, or pay additional child care fees due to lack of thought put into the most useful times for commuting working parents.
- Better public transport links with the rest of Auckland.
- Add transport links the list of objectives. This is critical. We were over-sold this area and the future direction before moving here. Driving is only going to get worse and the bus timetables are too frequent and the ferries too infrequent. If we want to support local business - get the ferry running on the weekend.
- Be the voice of the community, fighting for an increased ferry schedule including weekends. This will help a long way in 'supporting a thriving business community in HP.

### **Community Issues**

- Litter - how can we manage/reduce the litter that is produced by the building companies and the trades people that work for them.

**Supporting Businesses**

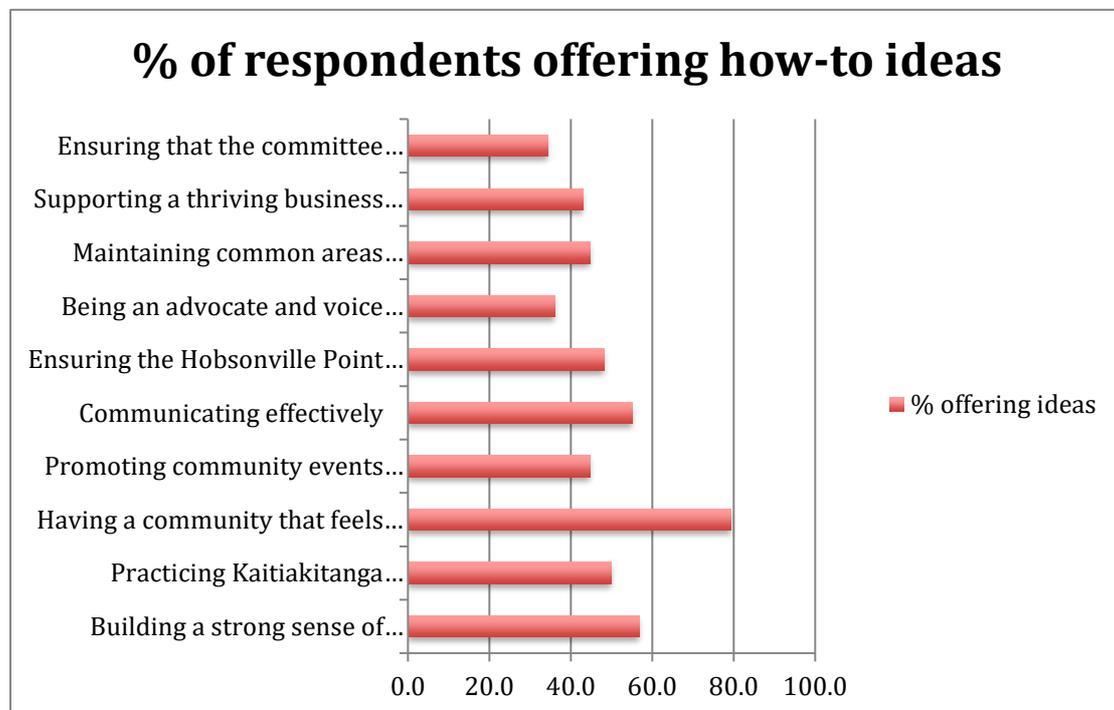
- Regarding "supporting a thriving business community" make it an objective that supports sustainable growth and Decent Work. Encourage these businesses to support HP as a visitor destination. Make reference to sharing our learnings with other communities so we are not just building a better oasis but a better New Zealand.
- Accelerate the creation of business at Catalina Bay to ensure businesses succeed in delivering local sustainable success which will quickly bring employment, more ferries and more businesses.

**Q6**

**WE ASKED FOR YOUR IDEAS ON HOW OBJECTIVES CAN BE BETTER MET.**

**Ideas were offered by 53% of respondents.**

As shown in the table below, the strongest responses were based on the need for a greater sense of safety, with communications, a strong sense of community and other issues close behind.



**Objective 1: Build a strong sense of community**

- Create more events and use good communication to invite participation by all, including wide range of age groups.

- Run community-wide working bees with follow-up picnics or barbecues. Mass events could be held on the same day, organised by separate groups and laneways.
- Have regular community meetings - pulse checks – for providing news and updates, perhaps quarterly.
- Run regular 'happy hours' at HQ, asking Indian Summer/160/Crusty's to cater for one evening each.
- Connect young and old, maybe through volunteering, or kids visiting the retirees, uniting the community.
- Maintain the village feel but with good resources.
- Create street parties and more events using our public spaces. Use funds to pay for an official organiser to run it and ask for volunteers. Ask community for suggestions. Make it easier for parents to come along to meetings by providing play areas and snacks for kids. We don't all have babysitters available. Involve older residents by posting flyers through letterboxes. Think about your different audiences and engage with them accordingly rather than a "one size fits all" approach.
- Design community events not just for children but for all the groups that live here.
- Develop good working relationships with local councillors and MPs.
- Identify individuals engaging in national or international sports. Encourage support for local school teams.
- Stand up for being respectful, thoughtful, getting to know your neighbours, being involved and loving where and how you live!
- Support a variety of events for the community by the community and local businesses – such as Come Fly with Me, other gatherings and sausage sizzles.
- Translate communications for the international newcomers who don't seem to engage due to language difficulties.
- Make sure we involve tenants, as well as absentee landlords.
- Promote community participation in caring for our environment. Events, challenges, eco competitions etc.
- The people here are lovely and warm however the opportunity to interact frequently would also help
- Give support to individuals and groups who want to offer their time to community causes.
- Run music events at Rifle Range all summer, etc.
- Community events, Volunteering opportunities, Local businesses working with the community (e.g. offering internships, Gateway placements for students).
- Find reps of various ethnic groups to help Society give a voice to those from other cultures. (NB Auckland Regional Migrant Centre is able to find translators).

**Objective 2: Practise *kaitiakitanga* (guardianship) over our unique natural areas, ecologies, histories and heritage**

- Increase birds, bees and native planting especially through Bomb Point Make Catalina Bay a natural community area with the car park / cars removed for safety.

- Run heritage workshops for the community so they are more informed about our local area, its history and how we can assist to protect and be the guardians of this special place. Auckland Council environment should be able to assist with putting together a workshop.
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- Ensure that Council remain engaged in this area. Find locals that have an interest in local guardianship, create a sub committee.
  - Run community clean up days.
  - Run a Bomb Point heritage trail around the old munitions stores.
  - Run an Art Trail round Bomb Point using the munitions buildings as galleries
  - Involve passionate people and tie in with local schools.
  - Advertise groups that are involved in these areas.
  - Promote community groups/organisations that work in these areas so residents can be informed and support or engage.
  - Organise rubbish/cleaning days round walkways and parks - my kids would love to glove up and collect rubbish with other people (other than just themselves).
  - Erect more heritage signs around the walkway.
  - Don't lose any of these unique features in our rush to continue property development.
  - Have tree planting days. Encourage respectful use of common areas.
  - Important to maintain beautiful natural areas that feed the soul. As we are a medium density area, the outdoors is important.
  - Use Society funds for gardening and maintenance of common areas.
  - Preserving nature and historical places as much as possible.
  - Form a volunteer sub-group to focus on this.
  - Keep updating the information about the wildlife.
  - Support the community and businesses to ditch single-use plastics and move to reusable alternatives.
  - Communicate clearly with developers re rubbish left by building site employees.
  - Support local clean-ups and other practices that keep our environment clean and promote local bird and sea life.
  - Supply ongoing information about our threatened and endangered bird life. Create in us an 'ownership ' of the area's heritage.
  - Plant lots more native trees – area not nearly green enough.
  - Run walking tours to educate residents.
  - Make HP weed-free and pest free.

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### **Objective 3: Maintain a sense of security**

- Get security cameras working urgently - too much crime already. (This point was made by many survey respondents.)
  - Ensure cameras have number plate recognition
  - Lobby for buses covering all areas or use our funds to have a shuttle service in evening for those taking public transport. Bus could meet people off ferries and main buses to make it safer for those getting home.
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- Work as a community to look after each other.
  - Auck Council should be assisting here, with the assistance of local board members

- Encourage membership of Neighbourhood Watch. Facebook is used a lot, but not everyone connects on social media. Looking out for your neighbours is a good start
  - Find locals with an interest in the subject, create a sub committee.
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- Eradicate graffiti and vandalism, ban alcohol drinking in common public area/playground
  - Reassess lighting in areas e.g. when walking to/from waterfront needs improvement with commuting in the dark....
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- Use collective buying power to get group discounts on security items like sensor lights over our garages.
  - Better relationships with local police.
  - More street lights, more community patrols. Traffic control to slow down vehicles.
  - Recently there are numbers of burglaries - car got stolen, even the flowerpot got stolen. Please help us to maintain community safety.
  - Perhaps set up a Hobsonville Point volunteer night time security patrol.
  - I am in my 3rd year of living here and felt very secure as a woman alone, even out alone at night, until recently. Most unfortunately, a neighbour commits an offence on a regular basis, which I have reported to Police. I tried to get contact details of our HP neighbourhood watch but am under the impression they can't help.
  - For some, security means feeling safe walking alone. For others it's dogs being kept on leads, for others it's knowing your neighbours. It can be security to speak your mind on our Residents Facebook page without abuse. Security may be for some just feeling included.
  - Make this a gated community.
  - Safety not security. Educate people on the basics of CPTED (Crime Prevention through Environment Design).
  - Learn from any bad events to prepare for future. Build community strength.
  - Sharing our issues/lessons with other communities to foster discussion on how to provide a better lives for residents - so that they don't come into our community to steal/ loiter etc.
  - Find out from similar communities such as Kensington Park and Stonefields what does and doesn't work for them – pool expertise.

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#### **Objective 4: Promote community events and facilities**

- Encourage Auckland Council event teams to get more community events happening, such as Music in the Park, especially with summer coming.
- Support the Hobsonville Runway Challenge or similar, very impressive
- Consider inclusive options e.g. quiet zones.
- Use more channels like public noticeboards, flyers, emails, advertising in the Western Leader.
- Promote neighbourhood BBQs.
- Design events unique to the area that can be promoted to the wider area.
- The Facebook page works pretty well, but because wharf and market are frequently visited, signage down there would also be effective.

- Use the Hobsonville Flyer.
- Some may want to dip their toe into community events, others wade in and others dive right in. Differentiate and remember that families don't all look the same!
- Promote events and clubs for all ages through email and posters.
- Use good communication and publish info in simple formats.
- Support get-togethers for all ages, sponsor community, neighbourhood challenges and competitions that promote cooperation.
- Align with the Auckland ATEED events plan, ensure events are listed in the Auckland newsletter, lobby for a weekend ferry.
- Make sure events are focused on residents rather than attracting people from outside the area, as has been the case with Come Fly with Me.
- Invent a Christmas or midwinter Christmas event. A community Christmas tree could be connected to a charity.
- Outdoor movies in summer at the Rifle Range.
- Regular weekend music gigs at Rifle Range.
- Once Chichester Cottage opens, offer Devonshire teas on a weekend to people strolling the coastal walkway, maybe for a good cause.

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#### Objective 5: Communicate effectively

- Send out regular emails, keep updating website and posting on residents Facebook page.
  - Hire a well-briefed HPRS representative who can be available for face-to-face meetings – have an office or hired room so people know where to go for help or advice, in the same way that MPs run clinics for constituents.
  - Have a list on HPRS website of who runs what and how to contact them.
  - People are confused about whether to go to HLC/HPRS/Crockers for answers to questions. Supply guidance on who to turn to and what sites to find info on.
  - Online surveys automatically bias answers towards people with online access. Not everyone likes using computers. Use all forms of communication. Distribute letters, flyers to cafes, notice boards etc. Create personas for each HP resident group to understand how exactly you would represent them best and best communicate to them.
  - Set up meetings between reps of laneways societies, body corporates and interest groups to share news and ideas.
  - Put more FAQs on website.
  - Connect with young and old.
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- Communicate more on the closed Facebook page and through other means. The general Hobsonville Community Facebook page can be tiresome as many people who post there do not actually live or contribute to our community.
  - Use all forms of media.
  - Provide Asian translations of key documents.
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- Be transparent.
  - Provide monthly updates of what has been happening in the area.
  - Continue use of social media. Updates through websites, FB etc.

- Not everyone is on Facebook or able to leave the house. Some people need to warm up to the idea of being involved in their community.
- Keep using social media and connect with other social sites e.g. Catalina Bay etc.
- Work at connecting with tenants as well as owners. Maybe a leaflet drop to ask tenants to provide their emails. Put those on a separate so the owners' list doesn't get confused with the tenants?
- Ensure website and Facebook are up to date. Devise a communication plan
- The primary school just sent out a bilingual email about a school news item - it might pay to find out who wrote the Chinese version and use them to translate your important comms.
- Have a mini-library of useful leaflets at HQ with news of what's happening.
- Have place on website to explain how two-way comms can be best achieved.
- Do more to alert people to Farmers Market trading hours and news.
- Put a calendar on website with key events marked.

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**Objective 6: Ensure that Hobsonville Point properties are well maintained and remain aligned with relevant design guidelines and HPRS Rules**

- Don't be too dictatorial, the community still has to be reasonably "laid back".
  - Agree this is important, but shouldn't be the entire focus of the committee.
  - Employ people to assist in supporting the processes so the committee has more time to focus on governance.
  - Society's rules may become diluted or ignored as the population grows and rules become harder to enforce. Breaches currently carry no penalties –society rules need to define a clear pathway for breach resolution, wjth fines for those who refuse to comply.
  - Re gardens, have a system that sends out a simple weeds/garden maintenance breach notice, with "21 days to rectify" and then issue a breach and costs if not resolved. Without 'teeth' in the rules, requests fall on deaf ears and are ignored because there's no real consequence.
  - Maybe meet with owners/tenants, review the rules re gardens, see what the barrier is and offer solutions? Maybe provide a gardener to help them at their cost? Or give them a chance to fix it themselves. If there's no improvement, it's not very community minded but posting pics and asking if anyone in the community could help would work? Of course this would only be in dire cases and set guidelines would need to be put in place around this intervention.
  - Drop a flyer, door knock and talk, then get it sorted and send them the bill.
  - Update the constitution to allow for fines to be issued for unresolved breaches (with translated text on the website for residents for whom English is not their first language).
  - Make regular inspections – quarterly, six monthly, annually?
  - Publish a list of deficient properties?
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- Make owners more responsible for rented properties. They are not just cash cows.
  - Provide simplified guidelines, and tips for adhering to them.
  - More bin emptying, Better toilet maintenance at the wharf.
  - More community weeding days and garden bins. Set up a "best street" award?

- Continually restate the rules, benefits and ensure everyone is maintaining and in sync with the rules.
- Encourage and educate but always accept not everyone will be interested in gardening (or may have disability, illness or a new baby in the house, leaving little time or energy for weeding.)
- Keep our standards high so that like-minded people will still want to live here in years to come.
- Make rules more accessible and try to be collaborative in assessing potential changes, I think the current rules are too prescriptive re plants etc.
- Have a fully paid gardener looking after the big berms and gardens. Encourage community tidy-ups, such as 'Berms, Beers and BBQ' idea that was raised at the meeting.
- Ensure that owners and tenants have access to the rules for living at the Point.
- Continue with garden bins - great idea. I think the over-use of native plants will ultimately hinder house owners to easily maintain their front gardens.
- Try to make it easier to get the required maintenance done, in a cost effective way.
- Give people easy-to-understand information about the rules. Match gardening reminders to seasons, to anticipate what residents should be paying attention to at certain times.
- Rules need to be slightly less anal than current guidelines.
- Revisit guidelines that discourage the use of sustainable features like solar panels – rules saying they can only be visible from certain aspects may not be efficient in terms of catching sun and they appear opposed to the original ethos of the community.
- Help homeowners keep exteriors up to standard, particularly cedar
- Organise collaborative contracting schedules, such as for painting or waterblasting and to get better pricing for scaffolding etc.

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#### **Objective 7: Be an advocate and voice for the community**

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- Get a contact for us in Auckland Transport who will tell us what is going on with the ferries. The same goes for Auckland Council and the issue of shade sails in the playgrounds.
- Speak up more on issues such as transport.
- Take concerns of community to council/govt.
- Lobby AC and AT hard.
- Not everyone feels comfortable standing up at a meeting and saying what they think. Being articulate is not easy for everyone. But being a voice with multiple government agencies and local authorities, news media etc. is incredibly important.
- Take more of a role on key issues such as housing developments, parking and transport. Survey and make submissions on behalf of residents.
- Push for better transport links to accommodate growth in the area.
- Once the population is at capacity the HPRS chair should be invited to attend Upper Harbour Board Council meetings.
- Get a more diverse committee - generationally and culturally.

- Advocate only on big stuff like ferries and transport, not the NIMBY stuff.
- Listen to and understand who the residents are.
- Invite Local Board members to meetings to ensure they hear our voice.

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### **Objective 8. Maintain common areas and facilities for everyone's use, benefit and enjoyment**

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- Set up a regular maintenance programme.
  - Know what Auck Council and HLC are responsible for maintaining and then establish how HPRS can fill the "gaps".
  - Bring in more green waste bins.
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- Get AC to clean up the common areas.
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- Pay contractors to tidy up odd garden spaces with no apparent owners.
  - Do more to alert people to Farmers Market trading hours and news.
  - Use our funds to pay for upgrades like shade sails.
  - Create online guidelines on outdoor maintenance and how people can engage with committee around maintenance.
  - Organise community working groups to tidy/weed common areas that the council doesn't seem to get to.
  - Encourage the community to help ourselves. We can't expect someone else to do it for us. Maybe have a reporting system for areas of concern. I have asked why lighting in the trees at Catalina Café are not working but have had no effective response. This was always a welcome when coming home and a good security.
  - More rubbish bins, emptied regularly.
  - Employ a local person to manage contractors and ensure they do their job.
  - Continue to partner with local school re use of facilities like playground during weekend and after school.
  - Smaller dwellings mean that common areas are important. Work with council for maintenance, development etc.
  - Employ a grounds person rather than contracting out to various providers
  - Purchase equipment (e.g. ride on mower) and store in the old buildings still around (i.e. Bomb Point).
  - Keep the sense of space and freedom by making sure Bomb Point stays as it is. This will also help the wildlife by keeping a buffer between the coastal areas and housing areas.
  - Add a large water trough to the dog park for dogs to play in.
  - Use Council but also coax residents take pride in the area and do their best to keep it litter free and tidy.
  - Pay more in annual fees to get good contractor maintenance.
  - Use a combination of working bees or contractors for the big areas.
  - Put a skate park/ pump track down at Bomb Point for kids and youth to use.

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### **Objective 9. Support a thriving business community in Hobsonville Point**

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- Encourage Catalina Bay market to be open 7 days a week for fresh produce and community connection, European style.

- Committee can meet with the various business people in HP to bring them together for feedback and contributions.
- Create more events for business owners and incentives for people to share their skills.
- Support the business “scavenger hunt” type thing. Get people to have a meal at each of the eateries, and get an entry form stamped - every complete entry goes into a draw and has a reward for the winner/s. Some people would find it easy to enter, others wouldn't bother, but for some (like me) they may deviate from their habits and visit somewhere local, rather than drive somewhere else.
- If HP does not have enough local businesses, it will be just another suburb and not a village. Encourage the new Airfields development to include more offices.
- A no-brainer really, we want responsible, quality relevant businesses to thrive here. We should be supportive of that. Perhaps a business association would also help them support each other?
- Publish a directory of businesses and services in community that are often needed, such as installation of TV aerials, cat doors etc,
- If everything else is going well, business success is a by-product.
- Not in favour of having business opportunities set up here... let's keep it residential and not commercialise it so much that it becomes difficult to govern.
- If you don't need to go outside of the area support your local businesses
- More regular ferry services is a must.
- Many small businesses need support such as IT, HR expertise etc. and would be good to somehow get together around these and bring in someone who can help or advise.
- Need more ferries and transport links, get more people here.
- Offer shared office space for local businesses similar to the Biz Dojo model to encourage a strong business community to develop.
- Focus on businesses that meet residents needs to ensure sustainable growth and decent work.
- Resident loyalty card to be used at local businesses.
- A business park providing 40-50 000 sq m of office space in the Airfields zone would provide tremendous local employment opportunities and encourage use of ferries and busses in both directions at peak and other times.
- Lease rates on office space at Catalina Bay need to develop progressively across the years. Office space on the Point is nearly as expensive as the city, whereas NorthWest is half the price for better facilities. I cannot create local jobs if the office space is so expensive.

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**Objective10. Ensure that the committee has sufficient resources to carry out good governance on behalf of Members**

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- Have a realistic fee structure, with levies at appropriate level to make sure we have a good cash chest.
- Create special-interest sub-committees to handle funds for specific projects to reduce the workload for the main committee
- Committee should be able to ask for extra levies for one-off needs if necessary.

- Employ a facility manager or full-time society manager. Be very detailed about their role, job description and purpose. Also support and empower them to be a success.
- Financial resources are important, but seek out people with relevant skills, knowledge and passion. Perhaps include the retirement village residents more? Sometimes with age comes experience and wisdom. Give support for those who do raise their hand to help.
- Don't you already have sufficient funds? Surely this is a fundamental part of the committees role in governance
- Engage more volunteers. Not sure I'd want to contribute any more money. Already unsure what our annual fee covers.
- Increase the fees
- Appropriate funding for costs.
- Recruit volunteers with the skills you need. There are a lot of engaged professionals in this community who want to be involved
- Employ or engage full or part-time personnel to achieve goals as finances allow
- Don't waste our money on buying unneeded assets. I would like to see the grounds maintained but I don't want an increase in fees for homeowners

**Q7 WE ASKED FOR** any other comments you would like the committee to consider.

**Responses included:**

- Limit ferry car parking to encourage alternative transport such as walking or biking. This will ensure reduce traffic flow and maintain maximum green space.
- Do not build the water front apartments in Catalina Bay. This will destroy the community values that open space provides.
- No large/big scale commercial shopping mall construction inside Hobsonville Point.
- Plan for a parking building at the waterfront as more people will come once the restaurants/bars are up. Avoid the waterfront being crowded with cars parked irresponsibly. Leave room for residents to enjoy it.
- Consider broad range of activities e.g. art, music, dancing, board game nights...we need more arts and culture.
- Many people struggle to attend meetings because they have small kids or they're older or there may be a language barrier issue. Communication really needs to be thought about more.
- Resident parking availability is already an issue in completed areas. A review of parking space needs to be looked at in conjunction with the Council, ensuring it is not a case of more rates for Council over quality of realistic living. Families with maturing children, and more renters, will impose more future parking pressures
- Pressure people to actually use their garages for their vehicles so as to ease parking problems.
- The draft plan needs specific ideas that committee and community can advocate for. For instance, push for at least double the number of weekday ferry services and some weekend services, and a parking building at Catalina Bay for visitors to the market, bars, cafes and other businesses. Also: 1. LIGHT-RAIL: Ensuring

Hobsonville Point remains a destination for the Government's light-rail initiative. 2. Access to our outstanding coastal setting and ecology, with Bomb Point remaining coastal parkland in perpetuity and 3. Reclaim a beach at Te Onekiritea Point.

- I'm hoping that the Residents Society stays in existence for the long term. I value having a society that can enforce the upkeep of buildings and properties. I also feel that we will need the society to help maintain public areas, once the whole of Hobsonville Point is under Council control.
- Set strong, positive and audacious goals with a mix of hard and soft measures/ KPIs for next 3-5 years and review every 3 years
- Can we consider more public amenities like washrooms to be built around Catalina Bay and GO GREEN events, and can we have community bikes over weekends.
- Public transport is still awful, I've owned and lived here since mid 2013 and the only improvement I've noticed is the ferry is now larger. More needs to be done.
- Ensure that overgrown foliage does not obscure the view for drivers entering or exiting streets. Ensure that plantings are suitable for the area and don't become overgrown over footpaths etc.
- Employ full- or part-time personnel to achieve goals as finances allow.
- Promoting local business is not a suitable role for the committee.

Report prepared by Errol Haarhoff: Chair: HPRS.  
12 August 2018

#### AND NOW FOR SOME POSITIVES...

Many thanks to those of you who used the online survey to express support for the work the Society's committee is doing on your behalf. Here are few of your kind comments...

- 
- You have been doing a great job so far
  - I think there already is a strong sense of community!
  - Great work, team, it feels like you have achieved a lot.
  - Well done for putting this together. I hope it has a smooth passage
  - Thank you for your efforts
  - The committee is doing a great job...well done and continue the great work
  - Already doing good things here - keep it up
  - I fully support what you want to do
  - I'm liking what I see so far!!

NB An amended Long Term Plan plan will soon be posted on the HPRS website.